

PLAZA PREMIUM GROUP

News Release

Plaza Premium Group Unveils Lounge Services in London Gatwick Airport

Further expansion into Europe to expect

(London, 7th October 2021) Plaza Premium Group, the pioneers in global airport hospitality, is pleased to announce the opening of Plaza Premium Lounge at London Gatwick Airport. This exciting opening reinforces the Group's strategic presence in the United Kingdom and increases its foothold across the rest of Europe to six lounges with further openings scheduled for late 2021.

Opened in 1958, London Gatwick Airport is the second largest of the main London airports and is the second busiest airport in the United Kingdom handling over 46 million passengers per year traveling to approximately 230 destinations. It is also the UK's best-connected airport by rail and directly connects to more stations than any other European airport.

"The opening of our first Plaza Premium Lounge in London Gatwick Airport, presents very exciting opportunities for Plaza Premium Group as we continue to grow our footprint in the UK and Europe. UK's fast and successful vaccination rollout has led to the recent relaxation of travel restrictions and the encouraging increase in international travel again for its citizens. Confidence is building, passenger numbers are regaining impressive growth, and Plaza Premium Group's ambitions to extend its 360-degree world-class airport hospitality services & facilities in Europe are on track. We look forward to delivering our award-winning, best-in-class signature hospitality including Airport Lounge, Airport Meet & Greet, in-Terminal Airport Hotel, Airport Dining, and other premium airport services at London Gatwick airport and across more Airports in Europe in the months to follow." **shares Mr. Jonathan Song, Global Business Development Director of Plaza Premium Group.**

Recently awarded Skytrax World's Best Independent Airport Lounge with its London Heathrow lounge, Plaza Premium Lounge's European expansion is a key component in the company's global "Build Back Better" business transformation strategy. London Gatwick's opening in September will shortly be followed by two further openings in key European cities: Frankfurt in Germany and Budapest in Hungary. The two new locations are expected to open in the next quarter when further details will be announced.

Located within the North Terminal, spanning 1,350 square metres, and accommodating up to 190 guests, the Plaza Premium Lounge London Gatwick offers a comfortable environment for passengers to relax, unwind, wine and dine before departing for their destinations. The lounge and bar are designed to provide a distinctive experience for passengers in addition to subtly immersing them into the local culture through its features and offerings. Committed to providing a safe and hygienic environment, the lounge follows Plaza Premium Lounge's [We Care For Your Wellbeing programme](#) with zoning to facilitate privacy and social distancing in its comfortable seating and dining areas. A kid zone is specially designed for family travellers at the lounge.

In addition, guests enjoy seamless dining experiences with Smart Order, a contactless food ordering system accessible via smart mobile devices. Guests choose from an array of dining delights including Asian, European, Continental, International, and Indian cuisines available in the lounge. The Lounge is

open daily from 6:00 am to 17:30 pm. All services are available for reservation on the Plaza Premium Lounge [official website](#).

-END-

Images:



*Plaza Premium Lounge London Gatwick - Apron View
(Departures)*



Plaza Premium Lounge London Gatwick – Lounge area

More high-resolution images can be downloaded here:

<https://plaza-network.box.com/s/wly4cfrnu5wut5e1ag7idijhkjiu9jji>

About Plaza Premium Group

With a mission to *Make Travel Better*, Plaza Premium Group is the pioneer and industry leader in innovating global airport hospitality services and facilities in over 250 locations of more than 70 international airports across the world. Established in 1998 and headquartered in Hong Kong, the group comprises four core business segments – airport lounges Plaza Premium First and Plaza Premium Lounge; airport terminal hotels Aerotel; airport meet & greet services ALWAYS and a range of Airport Dining concepts. The Group has also developed Smart Traveller, a mobile-app based global airport membership programme that is designed for air travellers, offering uniquely-curated perks, benefits and rewards experience through points earning and redemption. In addition to its own brands, Plaza Premium Group provides airport hospitality solutions to leading airlines, alliances and corporates around the world, including but not limited to Cathay Pacific Airways, Singapore Airlines, China Southern Airlines, Virgin Atlantic, Air France, Star Alliance, SkyTeam, American Express, Capital One and many more.

The Group has won more than 60 accolades in the last five years, including “World’s Best Independent Airport Lounge” for four consecutive years from 2016 to 2021 at the Skytrax World Airline Awards, the global benchmark of aviation excellence, and “Best Airport Lounge Operator” for 2018 & 2019 by *TTG Asia* magazine. In 2020, the Group has successfully been awarded ISO 9001:2015 for Hong Kong Headquarters, proving the quality management in providing airport lounge services. In addition, the group’s Founder and CEO Mr. Song Hoi-see was named Ernst & Young Entrepreneur of The Year and Master Entrepreneur of The Year 2018 Malaysia. Plaza Premium Group currently employs over 5,000 staff and serves more than 20 million global passengers annually. By continuously innovating and striving to surpass travellers’ expectations of airport experiences, the group is growing exponentially across major international airports globally.

To learn more: www.plazapremiumgroup.com

Connect with us: [LinkedIn](#) @plazapremiumgroup, [Twitter](#) @PPG_worldleader and [WeChat](#) @PlazaPremiumGroup

Media Contacts:

Eva Lui, Senior Manager, PR & Corporate Communications, Plaza Premium Group

T: +852 3960 1456 E: eva.lui@plaza-network.com

Louise Burrows, Marketing Manager Europe, Plaza Premium Group

T: +44 7445 680909 E: louise.burrows@plaza-network.com