

# PLAZA PREMIUM GROUP

## News Release

### Plaza Premium Lounge Opens at Orlando International Airport

*Plaza Premium Group's Orlando Lounge offers leisure and business travelers a sense of tranquility along with special offerings for families traveling with children*

ORLANDO, Fla., December 8, 2022 -- [Plaza Premium Group](#) (PPG), the award-winning global leader in integrated, 360° airport hospitality experiences with over 250 locations in more than 30 countries, is pleased to announce the grand opening of its flagship Plaza Premium Lounge at Orlando International Airport (MCO). The state-of-the-art Plaza Premium Lounge, located inside [MCO's new Terminal C](#), is the Group's most significant investment in the U.S. and features a re-imagined Lounge experience that was meticulously designed to cater to Orlando's unique mix of business and leisure travelers—in addition to being the theme park capital of the world, Orlando is a hub for sporting events, festivals, concerts, and consumer trade shows. Among the bespoke touchpoints and enhanced offerings in the Lounge are custom-designed seating options, quiet zones, semi-private workspaces, spa-like showers, chef-inspired à la carte dining options, and a family-friendly zone with an interactive gaming area for children—a company first.



“Plaza Premium Group is synonymous with luxury and warm hospitality, and today is a key milestone for us as we open our second Plaza Premium Lounge in the U.S. that’s a one-of-a-kind facility for passengers to work, play, and socialize,” said Song Hoi See, Plaza Premium Group Founder and CEO. “The opening of the Orlando Lounge reinforces our commitment to make travel better. We’re committed to offering guests an exceptional experience as we redefine travel with an enhanced lounge offering focused on design, art, local culture, wellness, and sustainability, offering functionality for both business travellers and families. It’s also a testament to our overall continued service excellence that Plaza Premium Lounge in September was again voted as ‘World’s Best Independent Airport Lounge’ at the [2022 Skytrax World Airline Awards](#) for the sixth consecutive year.”

“Orlando International Airport is committed to giving passengers a wide variety of choices, and the Plaza Premium Lounge offers a unique hospitality experience in our innovative Terminal C,” said Kevin Thibault, CEO of the Greater Orlando Aviation Authority, which manages and operates the airport. “This gives both business travelers and families on vacation another option to enjoy their ‘Orlando Experience.’”

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Orlando's new Terminal C will serve up to 12 million passengers annually and allows the airport to raise total passenger capacity to 60 million per year. The Lounge is 10,000 square feet, accommodates up to 223 guests, and is LEED Certified – an internationally recognized symbol of sustainability achievement. Design aesthetics focus on the Orlando experience of “sky, gardens and water” and soothing greens and blues evoke Central Florida springs and waterscapes. Interior floor-to-ceiling glass expanses connect guests to the hustle and bustle of Terminal C's Palm Court.

Business and leisure travelers can relax and work in a dedicated “quiet zone” and enjoy views of the air field as planes land and takeoff—a perk for aviation enthusiasts. Thoughtful amenities such as a variety of comfortable seating options complete with international charging ports, luxury washrooms with spa-like shower facilities, and complimentary Wi-Fi are also available.



Orlando is a family-friendly destination and home to the world's top theme parks. Therefore, the Lounge has been designed with the family in mind. An entertainment area includes an interactive screen with a custom "turtle drop" game called Tasty Turtle Treats for older children that will keep them engaged, and [KidCast](#) – an audio storytelling platform for young children where every child hears their name and imagines themselves in the story. And, in partnership with the Orlando Museum of Art, the Lounge includes a curated Orlando Storytelling Wall.

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PPG's global culinary team offers guests a range of signature dishes, including a gourmet Orlando hot dog and special children's dishes like homemade mac and cheese. Pastries, deserts, and cookies are home-made every day. Curated craft cocktails are available from knowledgeable mixologists, including three exclusive to Plaza Premium Lounge, created for Plaza Premium guests.

The Lounge is open daily to all travelers regardless of airline or class of travel. Enroll in [Plaza Premium Lounge Pass Americas](#) (PPL Pass Americas) for a contactless solution that provides access to all Lounges across North America and enjoy significant savings of up to 50 percent. Travelers can also sign up for PPG's rewards program, Smart Traveller, to receive year-round benefits. Premium credit cards including American Express Platinum Card® and DragonPass cardholders will be able to enjoy complimentary access to the MCO lounge, in addition to the Lounge at Dallas/Fort Worth International Airport (DFW) in Terminal E—PPG's first Lounge in the United States. All services are available for reservation at the Plaza Premium Lounge official website: <https://www.plazapremiumlounge.com/en-us>

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For high-resolution images, [please download here](#).

## **About Plaza Premium Lounge**

The world's first and largest award-winning independent airport lounge network. It offers all travellers, regardless of airlines or class of travel, a lounge experience in a class of its own. The brand's footprint spans over 70 major international airports and includes Greater China (Hong Kong, Macau, mainland, Taiwan), Southeast Asia (Cambodia, Indonesia, Malaysia, Philippines, Singapore, Thailand), Australia (Brisbane, Melbourne, Sydney), Americas (Argentina, Brazil, Canada, Columbia, El Salvador, Mexico, United States), Europe (Denmark, Finland, Hungary, Turkey, Italy, Sweden, Switzerland, U.K.), India and the Middle East (Oman, Saudi Arabia, United Arab Emirates) and South Africa (Durban, Johannesburg, Ethiopia).

The brand has been awarded the "World's Best Independent Airport Lounge" for five consecutive years from 2016 to 2021 at the Skytrax World Airline Awards, the global benchmark of aviation excellence. In 2020, Plaza Premium Lounge in Rome was voted "Europe's Leading Airport Lounge" and, Plaza Premium Lounge Dubai "Middle East's Leading Airport Lounge by World Travel Awards in 2020 & 2021. In 2020, the brand has successfully been awarded ISO 9001:2015 for its Hong Kong Headquarters, proving the quality management in providing airport lounge services.

To learn more: [www.plazapremiumlounge.com](http://www.plazapremiumlounge.com)

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